

CLIENT INFORMATION SHEET

(Please be sure to fill out this form entirely, indicating N/A if not applicable)

*Client Name		Legal Name, if differer	ıt		
*DOB SSN					
	erpreter required? (Mark one):YESNO If yes, language needed:				
*Ethnicity (Mark one or write in): Hispanic Non-Hispanic Other:					
*Race (Mark all that apply or write	e in):Black or African-Ameri	canAmerican Indian	or Alaska Native		
Native Hawaiian or Other F	Pacific IslanderWhite!	Middle Eastern or North A	fricanAsian		
Other race or origin (please	e list):		_		
*Gender Identity (Mark all that apOther (list):	oply or write in):Female _		7/3rd genderTwo Spirit		
*Gender currently listed on insur			required for us to bill insurance		
${\bf *Pronouns}\ (Mark\ all\ that\ apply\ or$	write in):She, her, hers	He, him, hisThey	, them, theirs		
Other (<i>list</i>):	Sexual Orientati	on*N	Aarital Status		
*Military Status	Religion or spiritualit	ty			
*Home Address	(lity	State Zin		
*Home/Cell Phone					
Email Address					
Job Title	Employer	•			
Work Address					
Work Phone	Can we	leave a voicemail?Y	ESNO		
Other sources of income? (e.g. SS	I, SSD, child support)				
Students: GradeSchool	1	School Counselor			
School Address			2		
*Primary Physician					
Physician Address		Phone			
*Emergency Medical Provider Na	ame and Contact Number(s):				
*Dental Provider Name and Cont	act Number(s):				
Psychiatric Prescriber		Date of last visit	☐No Psych. Prescribe		
D 41 4 1 1					
Who referred you to this office?_					
Address		Phone			
Reason(s) for referral?					



*Emergency Contact_		Relationship to client		
			c Phone	
If child or teen: *Leg	gal Guardian Name		*DOB	
			Other (please specify):	
*Address				
			k Phone	
O	-		Portland DBT Institute to make contact atment planning and coordination of care.	
Signature			Date	
Printed Name		_		



INSURANCE INFORMATION FORM

INSTRUCTIONS: Please fill out this form entirely so we can accurately bill your insurance. This may require a call to your insurance plan for help with obtaining your benefits information (look for a Member Services or Customer Service phone number on the back of your insurance card). Additionally, please **attach a copy of EACH insurance card (front and back)**, or ask our Front Desk to make a copy for you. Electronic insurance cards can be securely uploaded on our website here: www.pdbti.org/secure-upload/

Important Primary and Secondary Insurance Disclaimer: As a courtesy, we will bill your primary insurance for services rendered. You will be required to pay the balance remaining after your primary insurance has paid. If your provider(s) at PDBTI are in-network with your secondary and/or tertiary insurance plans, we will bill them as well and you will be required to pay any remaining patient balance. We will not bill secondary and/or tertiary plans where we are out-of-network, however we will be happy to provide you with a statement should you wish to recover your out-of-pocket expenses directly from your insurance plan.

Client Name:	Client DOB:						
[] Check this box if you are UI	PDATING	G the ex	kisting insur	rance info.	we have on fil	le for the o	client!
PRIMARY INSURANCE INFORMA	ATION						
Subscriber's Name	Subscriber DOB						
Subscriber SSN							
Subscriber Address							
Phone:	Subsc	riber's	employer				
Primary Insurance Company Name:							
Effective Date of Policy							
Identification #				Group #_			
Identification #Claims Address			City		State	Zip	
Member Customer Service Phone			Prov	ider Cust.	Serv. Phone_		
Is pre-authorization required for service	s at PDB	TI?	Yes	No			
Name/phone number of contact for obta							
Deductible amount(s) \$			Deduc	tible met a	s of today?	Yes	No
If deductible not met, how much left? \$					-		
Any limits to mental health benefit?					sions per year	/ \$	per year
Signature below of client/authorized persinsurance company. I authorize PDBTI to my insurance benefits be paid directly to PIInformation (ROI) form to consent to their services provided.	release any DBTI. I ui	/ inform nderstan	ation necessa d that, additi	ary to proces onally, the c	ss my claims. I	further aut to sign a R	chorize that elease of
Printed Name:			R	elation to	Client:		
Signature:			D)ate:			
(Please complete	other si	de if vo	ou have ado	ditional in	surance info	<i>!</i>)	



INSURANCE INFORMATION FORM (continued)

SECONDARY INSURANCE INFORMATION Subscriber's Name_____Subscriber DOB_____ Subscriber SSN Relationship to client_____ Subscriber Address _____ City ____ State ___ Zip ____ Phone: Subscriber's employer Secondary Insurance Company Name: ______ Effective Date of Policy Identification # Claims Address _____ City ____ State ___ Zip ____ Member Customer Service Phone______ Provider Cust. Serv. Phone_____ Is pre-authorization required for services at PDBTI? ____ Yes ____ No Name/phone number of contact for obtaining pre-authorization If deductible not met, how much left? \$ Any limits to mental health benefit? __Yes __ No If Yes: ____ sessions per year / \$____ per year TERTIARY INSURANCE INFORMATION Subscriber's Name_____Subscriber DOB_____ Subscriber SSN______ Relationship to client_____ Subscriber Address City State Zip

Phone: Subscriber's employer City State Zip Tertiary Insurance Company Name: Effective Date of Policy
 Identification #______
 Group #_______

 Claims Address
 City________
 State______Zip______
 Member Customer Service Phone Provider Cust. Serv. Phone Is pre-authorization required for services at PDBTI? Yes No Name/phone number of contact for obtaining pre-authorization Deductible met as of today? ____ Yes ___ No Deductible amount(s) \$

Any limits to mental health benefit? Yes No If Yes: sessions per year / \$ per year

If deductible not met, how much left? \$



CLIENT'S RIGHTS AND RESPONSIBILITIES

Clients receiving treatment at the Portland DBT Institute have the right to:

- (1) In addition to all applicable statutory and constitutional rights, every individual receiving services has the right to:
 - (a) Choose from services and supports that are consistent with the assessment and service plan, culturally competent, provided in the most integrated setting in the community and under conditions that are least restrictive to the individual's liberty, that are least intrusive to the individual, and that provide for the greatest degree of independence;
 - (b) Be treated with dignity and respect;
 - (c) Participate in the development of a written service plan, receive services consistent with that plan and participate in periodic review and reassessment of service and support needs, assist in the development of the plan, and receive a copy of the written service plan;
 - (d) Have all services explained, including expected outcomes and possible risks;
 - (e) Confidentiality and the right to consent to disclosure in accordance with ORS 107.154, 179.505, 179.507, 192.515, 192.507, 42 CFR Part 2 and 45 CFR Part 205.50;
 - (f) Give informed consent in writing prior to the start of services, except in a medical emergency or as otherwise permitted by law. Minor children may give informed consent to services in the following circumstances:
 - (A) Under age 18 and lawfully married;
 - (B) Age 16 or older and legally emancipated by the court; or
 - (C) Age 14 or older for outpatient services only. For purposes of informed consent, outpatient service does not include service provided in residential programs or in day or partial hospitalization programs.
 - (g) Inspect their service record in accordance with ORS 179.505;
 - (h) Refuse participation in experimentation;
 - (i) Receive medication specific to the individual's diagnosed clinical needs, including medications used to treat opioid dependence;
 - (j) Receive prior notice of transfer, unless the circumstances necessitating transfer pose a threat to health and safety;
 - (k) Be free from abuse or neglect and to report any incident of abuse or neglect without being subject to retaliation;
 - (l) Have religious freedom;
 - (m) Be free from seclusion and restraint;
 - (n) Be informed at the start of services and periodically thereafter of the rights guaranteed by this rule;
 - (o) Be informed of the policies and procedures, service agreements and fees applicable to the services provided, and to have a custodial parent, guardian, or representative assist with understanding any information presented;
 - (p) Have family and guardian involvement in service planning and delivery;
 - (q) Have an opportunity to make a declaration for mental health treatment, when legally an adult;
 - (r) File grievances, including appealing decisions resulting from the grievance;
 - (s) Exercise all rights set forth in ORS 109.610 through 109.697 if the individual is a child, as defined by these rules;
 - (t) Exercise all rights set forth in ORS 426.385 if the individual is committed to the Authority; and
 - (u) Exercise all rights described in this rule without any form of reprisal or punishment.
- (2) The provider shall give to the individual and, if appropriate, the guardian a document that describes the applicable individual's rights as follows:
 - (a) Information given to the individual shall be in written form or, upon request, in an alternative format or language appropriate to the individual's need;
 - (b) The rights and how to exercise them shall be explained to the individual, and if applicable the guardian; and
 - (c) Individual rights shall be posted in writing in a common area.

In addition, adult clients receiving treatment at the Portland DBT Institute have the responsibility to:

- 1. Be on time for appointments and call their therapist with 24 hours' notice if there is a need to cancel.
- 2. Provide, to the extent possible, information that their therapist needs in order to provide psychological and other behavioral health services to you.
- 3. Participate, to the degree possible, in understanding their psychological/behavioral health condition and develop mutually agreed upon treatment goals.
- 4. Follow the plans and instructions for care that are agreed upon with their therapist.
- 5. Review their insurance benefit booklet or call their insurance customer relations representative to make sure services are covered under their plan and follow plan requirements to have services properly authorized.
- 6. Pay all agreed upon out-of-pocket charges and fees, as negotiated with their therapist and outlined in their treatment plan, providing such fees are in compliance with their insurance company contract.



INFORMED CONSENT STATEMENT & OFFICE POLICY

The following statement answers some important and frequently asked questions concerning our program at Portland DBT Institute (PDBTI). If you have further questions after reading this, or other concerns not covered here, feel free to ask your therapist about them at your first appointment. Please keep one copy of this statement for your records. The original, signed and dated, will be kept in your file. It is very important that you read the entire statement carefully before signing.

Service Delivery Policies and Procedures

After completing a mental health assessment, you will be provided information on service options. These include but are not limited to: 1) No treatment indicated, 2) treatment indicated but not with PDBTI (referrals provided if available), or 3) one or some combination of the following: individual therapy, family therapy, group therapy, and medication management. After your assessment you also have the right to be informed of your mental health diagnosis, as well as the right to discontinue treatment at any time. However, we encourage you to discuss the latter choice openly with your therapist first. Similarly, your therapist may need to terminate your treatment if, in his or her judgment, you are not benefiting from treatment or are non-compliant with treatment requirements. A full copy of all our service delivery policies and procedures including those pertaining to cultural competence, family involvement, and developmentally appropriate services will be made available to you upon request.

Possibilities, Risks and Benefits

The goal of mental health treatment is to decrease targeted symptoms. There are some risks to treatment: Symptoms can worsen before they improve or may persist even after treatment is complete. New symptoms or treatment issues may emerge during the course of treatment. Progress related to mental health symptoms or issues can result in changes that have the potential to disrupt life patterns or interpersonal relationships. Psychiatric medication, if prescribed, can have side effects that may need monitoring or management. There are also benefits to treatment: Individuals participating in mental health treatment often learn skills to help cope with difficult emotions, change destructive patterns of thinking, improve interpersonal communication and demonstrate a positive impact overall behavior and personal wellness. DBT research finding regarding treatment benefits can be found on the Behavioral Tech, LLC website at www.behavioraltech.org or ask your therapist for information specific to PDBTI's treatment outcome research.

Complaints and Grievances

Any client who has a grievance arising from their treatment at PDBTI may present their grievance, verbally or in writing, to the Associate Director. The policy for the submission and review of complaints and grievances will accompany the intake paperwork. Grievance forms, as well as a notice listing contact information for oversight agencies can be easily accessed in the waiting room and/or by asking any PDBTI staff.

Confidentiality

We abide by the laws and ethical principles that govern privilege and confidentiality. We will not disclose to anyone anything you tell us, not even the fact that you are a client in the program, without your written permission via a signed release of information form. There are a few exceptions to this standard:

- 1. It is legally required of us that we act to prevent physical harm to yourself or others when there is "clear and imminent" danger of that happening.
- 2. We are legally required to report cases of ongoing child, elder and disabled abuse.
- 3. We will tell the police and courts about any crime by a client committed at our program, or against any person who works for us, or about any threat to commit such a crime.

- 4. We may have to release clinical information regarding you to insurance carriers as required for payment or review of a claim.
- 5. We may have to release your records when ordered to do so by court subpoena. However, we will discuss the details of privilege with you beforehand and request a written release from you if we judge this to be in your best interest.
- 6. Occasionally, we may use a fax machine or email to send treatment plans, and other evaluations to your insurance company, specific agencies or other providers. Although we make every attempt to safeguard this information, faxed and emailed information is not necessarily guaranteed confidential.
- 7. PDBTI staff consult together weekly about your treatment progress. If we need to consult outside our program, we would obtain your permission first and be careful to conceal your name or other identifying information.

Appointments and Cancellations

Individual sessions are arranged by appointment only. We will meet you at the exact time agreed upon. If we are late, we will make up the missed time or prorate your bill. If you are late, we will charge the full fee and you will lose that portion of time from your session. Cancellation of sessions should be avoided. If you need to cancel an individual therapy appointment, you will not be charged if you notify your therapist 24 hours in advance. If you no-show/no-call or late-cancel an appointment, you will be charged the full fee. Where 24-hour notice is given, the charge for a missed group session is \$30.00. No show/no call or late cancelled group sessions are charged at the full rate. Fees charged for missed sessions are not reimbursable by insurance companies. Per OMAP requirements, OHP clients will not be assessed out-of-pocket charges including missed session fees and insurance past due amounts. Cancellations can be phoned into the office any time, day or night. Please be aware voicemail messages are date and time stamped. If you miss four consecutive sessions (no show or cancellation of scheduled individual or group sessions), regardless of the reason or notice given, you will be out of the program. You may reapply for services after what would have been your graduation from Phase I of the program (approximately a six-month period).

Telephone Calls and Emergencies

Our voice mail service enables you to call our office at any time, day or night, and leave a message for a return call. We check our phone messages at least twice a day, including weekends, and return calls as soon as possible. When your individual therapist is not available, he/she will leave a phone number where he/she can be reached or will arrange for substitute coverage. If you require emergency skills coaching, page your individual therapist immediately. He/she should return your call within the hour. If you are unable to reach your individual therapist, page your skills group leader, and if you are unable to reach your skills group leader, page your individual therapist's supervisor. If you are unable to reach these PDBTI contacts, call the Crisis Line at 503-988-4888 (Multnomah County), 503-291-9111 (Washington County), 503-655-8401 (Clackamas County), or 503-585-4949 (Marion County), or go to the nearest hospital emergency room.

Safety Policy

Portland DBT staff and client safety are of utmost importance. As such, any act of aggression to self, others or property while on site shall be reported as a critical incident to a program manager and/or the director. A corrective action plan will be implemented to address the incident which may involve a written apology, compensation for damages, taking legal action, and/or immediate termination of PDBTI services. Please note that minors (children under 18 years old) must be accompanied by a responsible adult at all times while on PDBTI premises and that it is the adult's responsibility to monitor the actions and whereabouts of the minor at all times.

Fees and Payment

There are charges for all program services, including therapy, consultations, preparation of special reports or treatment summaries, or other services you may request. We do not have a sliding fee scale, but do offer a few low fee slots for clients in financial hardship. Financial policy and procedures including program fees will be provided to you at the point of referral and/or intake. Once informed, you will be asked to sign a form indicating acknowledgement and agreement with PDBTI's financial policies and procedures. We require that you inform

us immediately of any change in your insurance plan or benefit coverage, including OHP. If for any reason, your insurance does not cover services rendered, you are responsible for your bill. If you have questions about your insurance benefit coverage it is your responsibility to contact your insurance company for information and clarification.

As a client participating in comprehensive DBT treatment or EST (Enhanced Skills Training), you are also considered a "member". The membership cost of \$75.00 is a required fee essential to offset the cost of DBT services and materials that are not reimbursed by commercial insurance. This fee will not be charged until you have committed to treatment at PDBTI and will be collected upon registration for group. As with any outstanding balance, you will receive a statement reflecting this charge until it is paid in full. Clients with the Oregon Health Plan and Kaiser HMO do not have to pay the membership fee as a benefit of their plan coverage.

Data Collection Permissions

We are continually seeking to improve our services and give back to the field. For these reasons, we would like your permission to use your data for research purposes. This may include additional voluntary communication from and data collection by PDBTI staff after the termination of treatment. Any research done will be done without any identifying information, data and results using your information will be kept completely anonymous. Data collection will take the form of surveys and questionnaires.

PDBTI reserves the right to change terms or parts of this consent at any time. We will post any changes in our waiting room with ample notice. By signing below, I am indicating I have read, understand, and agree to the information presented in this informed consent.

Client Printed Name		
Client Signature	Date	
Witness	Date	
I have reviewed the posted HIPAA privacy act and a copy	has been made available to me.	Initial
I have reviewed the posted Declaration for Mental Health	Treatment and a copy has been made	e available to meInitial
I have reviewed the posted Summary of Service Delivery	Policies and Procedures and a copy i	s available to me
I have been offered a voter registration card.		Initial
I have received a copy of the Client Rights and Responsib questions answered.	ilities and have had my rights fully e	explained and myInitial
I have been offered the complaint and grievance policy an	d a copy of the grievance form	Initial
Client Printed Name		
Client Signature	Date	



Portland DBT Institute Informed Consent Attachments - Client Rights Notices

NOTE: The notices linked below are informational and for your reference only. You do NOT need to fill them out prior to your appointment, but **please review the documents** in case questions arise. You will be asked to confirm you have received and had an opportunity to review the notices below by initialing on the <u>Informed Consent & Office Policy Form</u> included in your intake paperwork.

- > To view or download the <u>PDBTI Client Rights Notices</u> packet, please <u>click the following link</u> to the "Forms" page on our website, or copy the URL and paste it into a web browser: https://www.pdbti.org/clinical-services/forms/
- > The <u>Client Rights Notices</u> packet can be found under the "Personal, Financial, and Insurance Forms" header on the "Forms" webpage.

The Client Rights Notices packet will include the following documents:

- HIPAA Privacy Act
- Summary of Service Delivery Policies and Procedures
- Voter Registration Card (Oregon)
- Client Rights and Responsibilities
- Complaint and Grievance Policy/Form
- Declaration for Mental Health Treatment



TELEHEALTH INFORMED CONSENT STATEMENT & OFFICE POLICY

The following statement answers some important and frequently asked questions concerning our use of telehealth services at Portland DBT Institute (PDBTI). In order to maintain care under certain circumstances, including during periods of office closure for any reason, PDBTI may offer to conduct individual sessions, group sessions, and assessments via telehealth service. Telehealth service is the delivery of healthcare services when the therapist and patient are not in the same physical location/site through the use of various technology. This could include video sessions via telehealth software on a computer or tablet, or phone sessions.

Risks and Benefits of Telehealth Sessions

Generally speaking, the risks and benefits of telehealth are similar to those of in-person sessions. There are additional risks, however. First, although we will use secure platforms (e.g., Zoom) with industry-standard encryption and security, there is no way to guarantee that this software is completely failure-proof. As with any technology, there is a chance of a security breach that would affect the privacy of personal and/or medical information. Second, since you will be completing sessions in your own home, we cannot guarantee the same level of privacy that you have when you are in our clinic. This means that you are responsible for making sure that you are in a private area where disruptions (e.g., others coming into the room or hearing what you say in another room) are minimized as much as possible. Third, in the event of group sessions conducted via video, it is possible that your confidentiality could be breached if others in the group are not in a confidential setting.

In order to reduce risks to confidentiality, we suggest that all video or telephone sessions occur in a private room with no one else present and that you wear headphones to limit the possibility of other people overhearing confidential information. In group video sessions, you have the option to turn off your camera so that others may not see you.

Since this may be different than the type of sessions with which you are familiar, it is important that you understand, acknowledge, and agree to the following statements:

- You understand that you have undertaken to engage in a telehealth encounter for yourself that will contain personal identifying information as well as protected health information
- You understand that the therapist/assessor will be at a different location from you.
- You understand that you have the right to withhold or withdraw your consent to the use of telehealth services at any time in the course of your care, without affecting your right to future care or treatment.

- You have been informed of and accept the potential risks associated with telehealth, such as
 failure of security protocols that may cause a breach of privacy of personal and/or medical
 information.
- You understand that the laws that protect privacy and the confidentiality of medical information also apply to telehealth, and that no information obtained in the use of telehealth which identifies you will be disclosed to other entities without your consent or as may be allowed by law.
- You have been given the opportunity to ask your provider at PDBTI questions relative to your Telehealth encounter, security practices, technical specifications, and other related risks.

By signing this form, you certify:

- That you have read or had read and/or had this form explained to you;
- That you fully understand its contents including the risks and benefits of telehealth services; and
- That you have been given ample opportunity to ask questions and that any questions have been answered to your satisfaction.

Signature of Client	Date
Printed Name of Client	
Signature of Person Obtaining Consent	Date
Name of Person Obtaining Consent	



PATIENT EMAIL AND TEXT MESSAGE CONSENT FORM

Patient Name:	within any particular period of time.
Email:	b) Text messages may be used (at the
Text message number(s):	therapists discretion) to initiate coaching calls with the therapist. However, the content of urgent phone coaching typically occurs over direct voice-to-voice
1. RISK OF USING EMAIL AND/OR TEXT	communications. c) All clinically relevant emails/texts will
MESSAGE	typically be printed and filed in the
Transmitting patient information by email or text has a	patient's medical record.
number of risks that patients should consider before using email or text. These include, but are not limited to, the following risks:	d) Practice will not forward patient identifiable emails/texts outside of the Practice without the patient's prior written consent, except as
a) The Health Insurance Portability and	authorized or required by law.
Accountability Act of 1996 ("HIPAA")	e) In the event that the patient does not comply
recommends that E-mail that contains protected	with the conditions herein, Practice may
health information be encrypted. Emails and text	terminate patient's privilege to communicate
messages sent from Portland DBT Institute	by email/text with Practice.
(PDBTI) are not encrypted, so they may not be	f) Appointment reminders via email or text
secure. Therefore it is possible that the	message can only be done after the patient
confidentiality of such communications may be	consents to receiving such messages, in
breached by a third party.	compliance with the Telephone Consumer
b) Email/texts can be circulated, forwarded, stored	Protection Act (TCPA).
electronically and on paper, and broadcast to	2 DATHENIT ACIZNOWI EDCIMENT AND
unintended recipients.	3. PATIENT ACKNOWLEDGMENT AND
c) Senders can easily misaddress an email/text.	AGREEMENT
d) Email /text is easier to falsify than handwritten or	I acknowledge that I have read and fully

Γ AND

I acknowledge that I have read and fully understand this consent form. I understand the risks associated with the communication of email/text between PDBTI and me, and consent to the conditions and instructions outlined, as well as any other instructions that the PDBTI may impose to communicate with patient by email/text. If I have any questions, I may inquire with the Practice Privacy Officer.

Patient Signature:		
Date		
Would you like to appointmen		
via <u>e-mail</u> ?	_Yes	_No
via <u>text (SMS)</u> ?	Yes	No
via voicemail?	Yes	No

g) Email/text can be intercepted, altered, forwarded, or used without authorization or detection.

e) Backup copies of email/text may exist even after the sender or the recipient has deleted his or her copy.

f) Employers and on-line services have a right to

inspect email or text transmitted through their

- h) Email/text can be used to introduce viruses into computer systems.
- i) Email/text can be used as evidence in court.

signed documents.

systems.

2. CONDITIONS FOR THE USE OF EMAIL/TEXT

PDBTI cannot guarantee but will use reasonable means to maintain security and confidentiality of email/text information sent and received. Patients must acknowledge and consent to the following conditions:

a) Email is not appropriate for urgent or emergency situations. PDBTI cannot guarantee that any particular email will be read and responded to



FINANCIAL POLICY

In the interest of a cooperative working relationship between Portland DBTI and our clients, please carefully read the financial policy as described below. If you have any questions or concerns regarding this policy, we encourage you to speak with your therapist at your first appointment.

Note: If client is not a minor <u>and</u> has someone else who is financially responsible for them (i.e. guarantor), the guarantor should complete and sign the GUARANTOR POLICY instead.

Client Membership Fees and Out- of -Pocket Expenses:

Client out-of-pocket expenses such as membership fees, deductibles, co-payments, and co-insurances are due at the time of service. All clients in EST or comprehensive DBT treatment are considered members of our program. The membership fee is due at the time of group registration. Clients with the Oregon Health Plan or Kaiser HMO plans are not required to pay the membership fee as a benefit of their coverage. A credit card authorization form must be signed prior to treatment for all outstanding balances (clients with OHP coverage are excluded from this requirement).

Initial

Insurance Billing: As a courtesy to clients, we will bill your primary insurance for services rendered providing
you submit all the necessary information enabling us to do so. You will be required to pay the balance remaining
after your primary insurance has paid. Please be aware that no-show/late cancellation fees and parent skills group

sessions are not billed to insurance and are due by the client on or before your next scheduled appointment.

Secondary Insurance: If your provider(s) at PDBTI are in-network with your secondary and/or tertiary insurance plans, we will bill them as well and you will be required to pay any remaining patient balance. We will not bill secondary and/or tertiary plans where we are <u>out-of-network</u>, however we will be happy to provide you with a statement should you wish to recover your out-of-pocket expenses directly from your insurance plan.

Insurance Delinquent Balances: We consider it our responsibility to provide clients and their families with quality care. In exchange, we ask that clients work with their insurance companies to compensate us in a timely manner for services rendered. While we do our best to collect on all insurance claims, in the end, we cannot accept responsibility for continued follow up on past due claims or negotiating a disputed claim. Thus, we require that insurance balances past due by 90 days and/or equal to or greater than \$2000.00 be paid by the client in full in order to continue services. Clients in the Eating Disorder Intensive Outpatient Program (ED IOP) may not have an outstanding insurance balance over \$9000.00 (22 days of services). You will be given adequate notice and referral options should your treatment at PDBTI be postponed until delinquent insurance balances have been resolved.

Initial

Client Delinquent Balances: Client balances (not owing by insurance) are due in full within 30 days of receiving your monthly statement. During treatment, clients that have patient balances exceeding \$500.00 must be paid in full in order to continue receiving services. You will be given adequate notice and referral options should your treatment at PDBTI need to be postponed until delinquent patient balances have been resolved. Please be advised that accounts past due by 90 days, unless payment arrangements have been made with the billing department, may be sent to collections. As a courtesy to clients, a collections warning letter is sent indicating the status of your account. You will be given 10 working days to respond to this notice before action is taken. If you discontinue treatment at any time and your account is delinquent or assigned to collections, you will not be allowed to come back to the program until your balance has been paid in full. Further, if you name PDBTI as a debtor when filing bankruptcy, you will not be able to return for services.

Initial



Client Refunds: Client refunds are issued the 15th of every month once your account has been cleared. In other words, even if you have money on account, refunds will not be issued until after your insurance has paid in full.

Receipts: Receipts will be provided at the time of payment. We recommend that you maintain a record of your visits and payments for any reimbursement that your employer or others may require.

Returned Checks: There is a \$25.00 processing fee on returned checks. We require that your returned check amount plus the processing fee be paid in full on or before your next scheduled appointment.

OHP Clients: Per OMAP requirements, OHP clients will not be assessed out-of-pocket charges including missed session fees and insurance past due amounts. However, if an OHP client's insurance balance is past due by 90 days and/or is equal to or greater than \$2000.00 (\$9000.00 for ED IOP services), treatment may be interrupted until the insurance problem has been resolved.

Signature below indicates 1) I have read Portland DBTI's financial policy, 2) I understand Portland DBTI's financial policy, and 3) I agree to Portland DBTI's financial policy.

Name:	Relation to Client:	
Signature:	Date:	



AUTHORIZATION OF DEBIT/CREDIT CARD

Cardholder Name:		
Street Address:		
		Zip:
CREDIT CARD #:		
EXP. DATE:		
Please attach a copy of the front an	nd back of the car	d.
I,	, authorize Portla	and DBT Institute, Inc to charge the credit
(Cardholder name)		
card as named above for health serv	ices rendered to _	(Client full name)
Services that may be charged to this	s credit card includ	de, but are not limited to the following:
 Mental Health Assessment Individual Therapy Family Therapy Group Therapy Parent Group Med Management Nutrition Management Case Management Services Intensive Outpatient Services Consultation Missed Session Co-pay Deductible 		
Charges will be made at the time will expire after treatment is term		othly for balance due. This agreement rther charges are incurred.
Cardholder Signature		Date
Cardholder Printed Name		



GUARANTOR POLICY

Client Name:				
Person and/or Agency Financially Responsible (i.e. Guarantor):				
Guarantor DOB:	Guarantor SSN/Tax ID: City/State:			
Billing Address:	City/State:	Zıp:		
Phone Number:				
DBTI for the above named client v	will be covered by the insurance compa	nealth care services provided by Portland any/payor known as attative of this company, I/we agree to the		
following financial policy:		1 2		
	bed below. If you have any questions o	BTI, clients, and payors, please carefully r concerns regarding this policy, we		
time of service. All clients in EST membership fee is due at the time are not required to pay the membe	h as membership fees, deductibles, co- or comprehensive DBT treatment are of group registration. Clients with the	payments, and co-insurances are due at the considered members of our program. The Oregon Health Plan or Kaiser HMO plans A credit card authorization form must be coverage are excluded from this		
you submit all the necessary informatter your primary insurance has p	mation enabling us to do so. You will b	surance for services rendered providing be required to pay the balance remaining cancellation fees and parent skills group your next scheduled appointment.		
plans, we will bill them as well an secondary and/ or tertiary plans will	ovider(s) at PDBTI are in-network with d you will be required to pay any rema here we are <u>out-of-network</u> , however w ver your out-of-pocket expenses direct	ve will be happy to provide you with a		
care. In exchange, we ask that clied for services rendered. While we do responsibility for continued follow insurance balances past due by 90 to continue services. Clients in the outstanding insurance balance over	ents work with their insurance companion our best to collect on all insurance clay up on past due claims or negotiating a days and/or equal to or greater than \$2 to Eating Disorder Intensive Outpatient	a disputed claim. Thus, we require that 000.00 be paid by the client in full in order Program (ED IOP) may not have an will be given adequate notice and referral		
your monthly statement. During tr		are due in full within 30 days of receiving ces exceeding \$500.00 must be paid in full e and referral options should your		



treatment at PDBTI need to be postponed until delinquent patient balances have been resolved. Please be advised that accounts past due by 90 days, unless payment arrangements have been made with the billing department, may be sent to collections. As a courtesy to clients, a collections warning letter is sent indicating the status of your account. You will be given 10 working days to respond to this notice before action is taken. If you discontinue treatment at any time and your account is delinquent or assigned to collections, you will not be allowed to come back to the program until your balance has been paid in full. Further, if you name PDBTI as a debtor when filing bankruptcy, you will not be able to return for services.

Initial

Client Refunds: Client refunds are issued the 15th of every month once your account has been cleared. In other words, even if you have money on account, refunds will not be issued until after your insurance has paid in full.

Receipts: Receipts will be provided at the time of payment. We recommend that you maintain a record of your visits and payments for any reimbursement that your employer or others may require.

Returned Checks: There is a \$25.00 processing fee on returned checks. We require that your returned check amount plus the processing fee be paid in full on or before your next scheduled appointment.

OHP Clients: Per OMAP requirements, OHP clients will not be assessed out-of-pocket charges including missed session fees and insurance past due amounts. However, if an OHP client's insurance balance is past due by 90 days and/or is equal to or greater than \$2000.00 (\$9000.00 for ED IOP services), treatment may be interrupted until the insurance problem has been resolved.

Signature below indicates 1) I have read Portland DBTI's financial policy, 2) I understand Portland DBTI's financial policy, and 3) I agree to Portland DBTI's financial policy.

Financially Responsible Party:	
Name:	Relation to Client:
Signature:	Date:



CLIENT SELF-REPORT FORM

Client Name (print):				Date:			
Please check items that you consider problematic:							
	Distractibility		Panic attacks		Impulsivity		Reoccurring nightmares
	Sadness/depression		Fear of being away		Compulsive behavior		Intrusive thoughts/images
			from home				
	Hopelessness		Anxiety/worry		Hyperactivity		Hypervigilance
	Sleep difficulties		Obsessive thoughts		Irritability/anger		Flashbacks
	Change in appetite		Social discomfort		Aggression		Avoidance of certain people, places, situations
	Loss of pleasure		Suspicion/paranoia		Frequent arguments		Increased startle response
	Crying spells		Visual hallucinations		Sexual problems		Feeling detached/unreal
	Seasonal mood changes		Racing thoughts		Computer addiction		Losing time/dissociation
	Thoughts of death		Hearing voices		Relationship problems		Wide mood swings
	Low self-worth		Poor		Problems with		Excessive energy
			memory/concentration		pornography		
	Fatigue		Homicidal thoughts		Gambling problems		Alcohol/drug abuse
	Withdrawal from people		Self-harm		Work/school problems		Other:
	Guilt/shame		Loneliness		Eating problems		
	Lack of motivation		Boredom		Parenting problems		
Additional symptoms or problems: Previous or current diagnoses:							
	Tygiene		cted by the above items:	ТГ	Sexual activity	Т	Recreational activities
Relationships Work/school			Health			Handling daily tasks	
Please check any current stressors you are experiencing and feel comfortable sharing:							
Finances/Poverty Unstable housing Discrimination							
☐ Unemployment/Difficulty finding ☐ Issues related to immigration or ☐ Issues related to a disability/being differently abled							

Is there anything you would like to add regarding the stressors checked above?

Histo	ry of problem:					
		tails of proble	em			
Chil	ldhood		•			
Ado	lescence					
You	ng adulthood					
Adu	lthood					
Curr	ent treatment:		□No curren	t treatm	ent	
Provider Name		Conta		act information	Summary of treatment (e.g. length of time, progress thus far)	
The	rapist					
Pres	scriber					
	atment grams					
Con	nmunity ources					
Previ	ious treatment:		☐No previou	us treatr	nent	
	vider/program		Dates seen		Outcome	
D1		•4•		-4		
	hiatric hospital	izations:		atric hos	pitalizations	
Hos	рнаг		Dates		Reason	
	risk behavior:					
Suicio	dal behavior:		No suicidal	l behavio	or	
oxdot	Frequent and s					
쓔	Mild/moderate and occasional Frequent morbid, but not suicidal thoughts/images					
H	Current plan f	or suicide i	ncluding timel	ine Det	ile·	
	Current plan is	or suicide i	nerualing tillier	me. Dea	ms.	
	Gun in home of	or easy acco	ess			

Suicide attempt (date/age)	Circumstances?	Treatment received		
Self-harm behavior	No self-harm behavior	1		
Type of self harm behavior	Cutting Burning Head banging Hitting	self		
	Scratching Other:			
Circumstances?				
Aggressive behavior Type of aggressive behavior		ression toward others		
Type of aggressive behavior	Destruction of property Cruelty toward anima			
Circumstances?				
	_			
Trauma: Yes trauma	☐ No trauma			
<i>Note</i> : Opportunity to include add	litional comments about trauma will be addressed in ses	sion.		
Legal history:	No legal history			
On probation	Convicted of felony Involved in custody ca			
Convicted of misdemeanor	☐ Involved in divorce ☐ DUII	Other:		
Circumstances?				
Substance use/abuse:	No substance use/abuse	etamines Ecstasy Heroin		
Current substance use/abuse Alcohol Marijuana Cocaine Methamphetamines Ecstasy H Inhalants LSD Steroids Prescription medications, Type:				
Quantity of substance use/abuse Amount and frequency:				
	1 7			
History of substance use/abuse	When started and how long:			
Previous treatment	Outpatient Residential Day Treatment O	Other:		
Family history				
	ns when not using substance (e.g., physical cravings, ill	ness, anxiety)?		
No ☐Yes, details:				

Have you built tolerance for the sub ☐No ☐Yes, details:	stance (i.e., do you no	eed to use more to get the	e same effect)?
Do you have problems due to substa ☐No ☐Yes, details:	ance use (e.g., work, 1	relationships, health, lega	al)?
Medical History:			
Height:	Weight:		
Childhood illnesses:	Measles Mu	mps Rubella Chick	cenpox Polio
Immunizations and date of last	Tetanus	Influenza	Pneumonia
vaccinations:	Hepatitis	Chickenpox	MMR (Measles, mumps, rubella)
General medical concerns (e.g., cancer, arthritis, heart, thyroid, neurological disease)	□No □Yes, detai	ils:	
Prenatal complications	□No □Yes, detai	ils:	
History of head trauma	□No □Yes, detai	ils:	
History of major accidents/illnesses	No Yes, detai	ils:	
Allergies (i.e., to food or medications)	□No □Yes, detai	ils:	
General medical illnesses that run in your family			
Other notes about your health			
Primary care provider	Name:		Last visit:
Please list all prescription medicate	ions you are taking	: No prescript	ion medications
Medication	Dosage	Duration	Prescribed by
	D sauge	2	110001100000

Diago list all muss suintion modicat	Lang way baya DDE	VIOUSI V toleon	
Please list all prescription medicate Name	Reason for Stopp	ing	No prescription medication
Please list all surgeries you have h	ad: □No surgeries	.	
Year	Reason	Hospital	

Caffeine	□ None □ Coffee □ Tea □ Cola/Energy Drinks					
	# of drinks per day?					
Alcohol	Do you drink alcohol?	☐ Yes ☐ No				
	How many drinks per week?					
	Are you concerned about the amount you drink?	□ Yes □ No				
	Have you considered stopping?	□ Yes □ No				
	Have you ever experienced blackouts when drinking?	☐ Yes ☐ No				
Tobacco	Do you use tobacco? ☐ Yes ☐ No					
	☐ cigarettes Packs/day ☐ Chew times/day	□ Pipe times/day □ Cigars #/day				
	Number of years of tobacco use Year					
Drugs	Do you currently use recreational or street drugs? ☐ Yes ☐ No					
	What recreational or street drugs do you use? How long have you used this drug?					
	When was the last time you used any drug?					
	Have you ever given yourself street drugs with a needle? ☐ Yes ☐ No					

Is there anything else you want your therapist to know about you?

What are your goals for treatment?